

## EXHIBIT A

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 East Capitol Avenue

Springfield, Illinois 62794-9280

**ORIGINAL**

ILLINOIS  
COMMERCE COMMISSION

SEP 27 2 45 PM '01

Regarding a complaint

by Mozell Barnes

(Person making the complaint)

against People Energy (Peoples Gas)

(Utility name)

as to wrongful billing and wrongful disconnection

(Reason for complaint)

in Chicago

Illinois.

**RECEIVED**

SEP 27 2001

ILLINOIS COMMERCE COMMISSION  
CONSUMER AFFAIRS DIVISION  
SPRINGFIELD OFFICE

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 221 E. 83rd St., Chicago, IL 60619

The service address that I am complaining about is 221 E. 83rd Street, Chicago, Illinois and

510 E. 103rd St., Chicago, Illinois

My home telephone number is [ 773 ] 846-3311

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at [ 773 ] 846-3311

Peoples Energy (Peoples Gas)

(Full name of utility company)

(respondent) is a public utility and is subject to the provisions of

the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

20 ILCS 5/8 302

20 ILCS 5/8 303

20 ILCS 5/8 304

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about x Yes      No  
this complaint?

Has your complaint filed with that office been closed? x Yes      No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

1. Peoples Gas commenced billing my residential account at 221 E. 83rd St., Chicago, Ill. with charges to a two flat building owned by me occupied by tenants who are responsible for their own gas bills.
2. The people benefitting from the use of the gas at the two flat building located at 510 E. 103rd St., Chicago, Il. are the tenants.
3. Though I have paid the current bills for 221 E. 83rd Street, Chicago, Illinois, my residential service at 221 E. 83rd Street, Chicago, Il. has been cut off.
4. The current bill for 221 E. 83rd St., Chicago, Illinois which includes the gas used at 510 E. 103rd St., Chicago, Illinois.
5. 510 E. 103rd St., Chicago, Illinois is exclusively rental property. 221 E. 83rd St., Chicago, Illinois is exclusively residential property.
6. The combined bill as of June 14, 2001 was \$9,260.88 .

Please clearly state what you want the Commission to do in this case.

1. I wish to have my residential gas service reconnected immediately.
2. I wish to have the bill for 510 E. 103rd Street, Chicago separated from my residential bill.
- ~~3. I wish to have the bill for 410 E. 103rd St., Chicago reviewed for excessive billing.~~

Date: Sept. 26, 2001

(Month, day, and year)

Complainant's signature

X Mozell Barnes

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

Eric E. Graham  
9415 S. State St.  
Chicago, Il. 60619  
773-660-4300

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

A notary public must watch you fill out this part of the form.

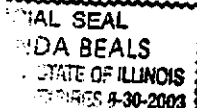
I, Mozell Barnes, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

X Mozell Barnes  
(Signature)

Subscribed and sworn/affirmed to before me this 26th day of September, 2001, at IL.

Yvonne Beals  
Notary Public, Illinois

NOTE:



Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.